



Quick Response Center Imperial, Pennsylvania

Your expert partner for prompt valve and automation service

When you need time-sensitive parts or repairs, reliability-based upgrades or in-depth engineering analysis, Flowserve valve and automation technicians and engineers can help you to maximize uptime and profitability.

Our specialists based at the Quick Response Center (QRC) in Imperial, Pennsylvania, (near Pittsburgh) can help you to keep your flow control equipment and plants operating at peak condition. We also can support you from our network of other QRCs as well as our manufacturing facilities and third-party certified service centers across North America.



OEM quality, regardless of OEM

We understand your plant uses many types and brands of valves and automation. But who wants to deal with that many individual service contracts?

We repair control, quarter-turn, automated and manually operated valve packages from all major manufacturers. We use original equipment manufacturer (OEM) parts on all repairs — regardless of brand — so you can rest assured your valve assembly will be restored to its original specifications. And if OEM parts cannot be sourced within your critical time frame, we will work with you on alternative solutions to meet your turnaround needs.



Quick Response Center Imperial, Pennsylvania

Performance testing and certification

Prior to shipment, all new and repaired valves are performance tested and accompanied with relevant certification. Each valve is stroked, seat leak tested, hydrotested and quality tested to the latest industry standards.

Optimized turnarounds to meet your schedule

Successful turnarounds begin long before the execution stage with smart planning. Our experts maximize plant performance and minimize risk. We've invested in machining equipment and a comprehensive inventory that enable us to respond rapidly to your service needs. We've done this to ensure turnarounds are completed safely, within budget and on schedule.



Quick parts availability

We can promptly ship a wide array of standard quality replacement parts to you. Special parts can be delivered quickly to support your urgent requirements.

Flowserve Corporation
5215 North O'Connor Blvd.
Suite 700
Irving, Texas 75039-5421 USA
Telephone: +1 937 890 5839

Flowserve Corporation
130 South Campus Drive
Imperial, PA 15126
Telephone: +1 724 227 0735
Email: epalchak@flowserve.com

Flowserve Corporation has established industry leadership in the design and manufacture of its products. When properly selected, this Flowserve product is designed to perform its intended function safely during its useful life. However, the purchaser or user of Flowserve products should be aware that Flowserve products might be used in numerous applications under a wide variety of industrial service conditions. Although Flowserve can provide general guidelines, it cannot provide specific data and warnings for all possible applications. The purchaser/user must therefore assume the ultimate responsibility for the proper sizing and selection, installation, operation, and maintenance of Flowserve products. The purchaser/user should read and understand the Installation Instructions included with the product, and train its employees and contractors in the safe use of Flowserve products in connection with the specific application.

While the information and specifications contained in this literature are believed to be accurate, they are supplied for informative purposes only and should not be considered certified or as a guarantee of satisfactory results by reliance thereon. Nothing contained herein is to be construed as a warranty or guarantee, express or implied, regarding any matter with respect to this product. Because Flowserve is continually improving and upgrading its product design, the specifications, dimensions and information contained herein are subject to change without notice. Should any question arise concerning these provisions, the purchaser/user should contact Flowserve Corporation at any one of its worldwide operations or offices.

©2022 Flowserve Corporation. All rights reserved. This document contains registered and unregistered trademarks of Flowserve Corporation. Other company, product, or service names may be trademarks or service marks of their respective companies.

VAFLY000563-00 (EN/AQ) May 2022